

Visitor Management System (VMS)

GUIDELINES - TAB

Prepared by: CSS Strata

How To Log In?





Step 1: Click "search project name"

Step 2: Select your project name.

Step 3: Key in the username &

password.

Step 4: Click "login"

* Kindly refer to management or CSS Supports for the **Username** and **Password** creation*

VMS Layout & Functions

Mini Dashboard

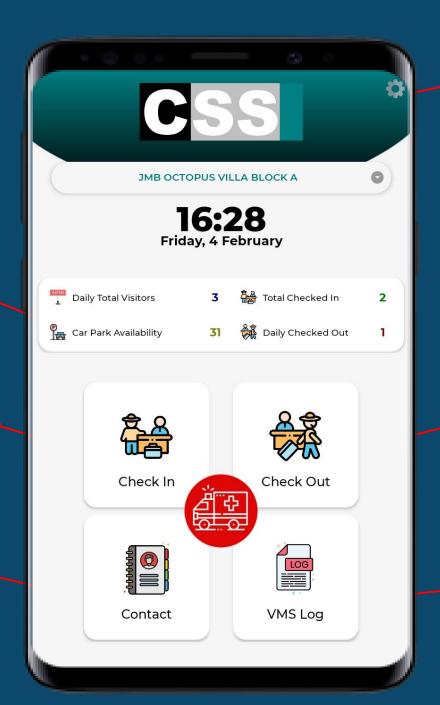
Auto update the total visitors, available parking, total check in and check out visitors.

Check In

Register for the visitors.

Contact

The contact number of management office and emergency contact.



Setting

To change the password, proceed with the check out and etc

Check out

To proceed the visitors check out process

VMS Log

View history/ report for

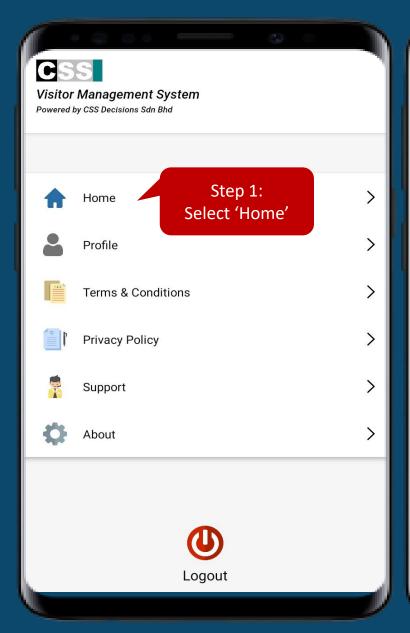
- SOS
- Facility Booking
- Check In and Out

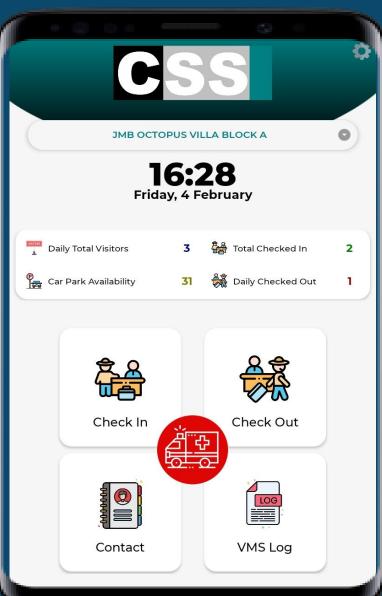
Setting

Allow the user to change their password, check out and view the CSS policy

Home, Profile, Terms & Conditions, Privacy Policy,
 About and Support

HOME



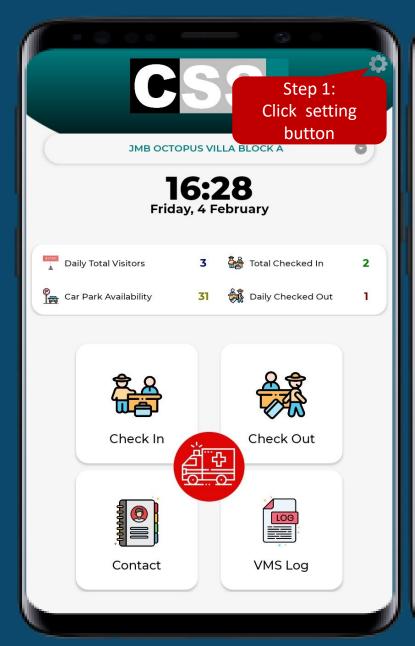


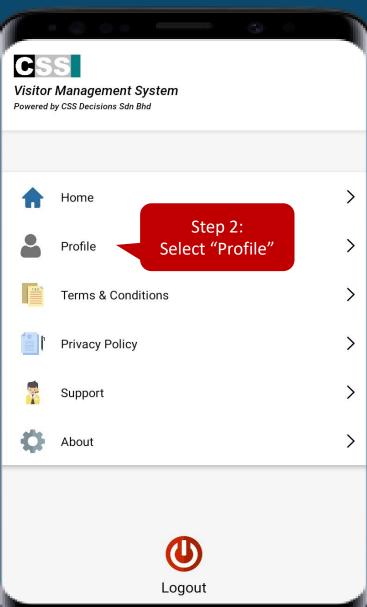
Step 1: Select 'Home"

Step 2: Back to the CSS's Home

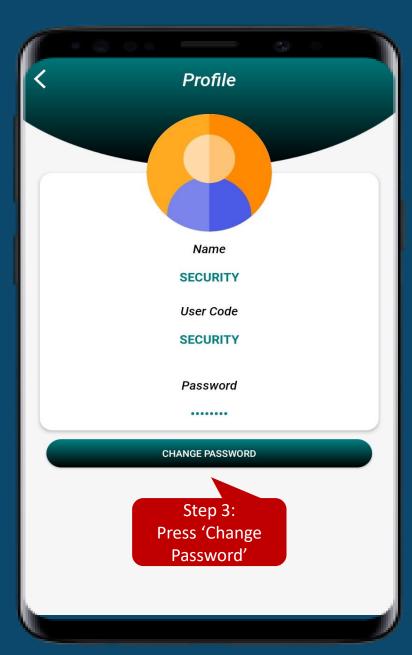
Page

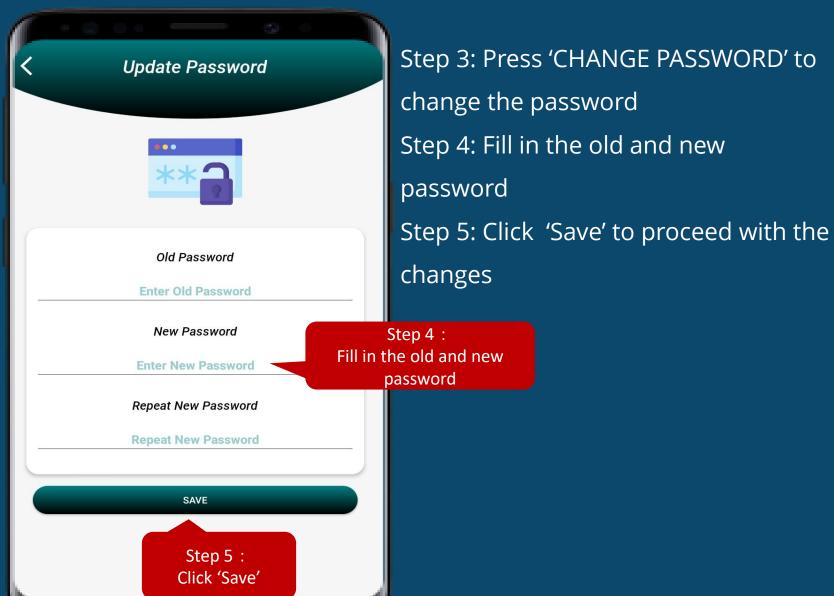
PROFILE



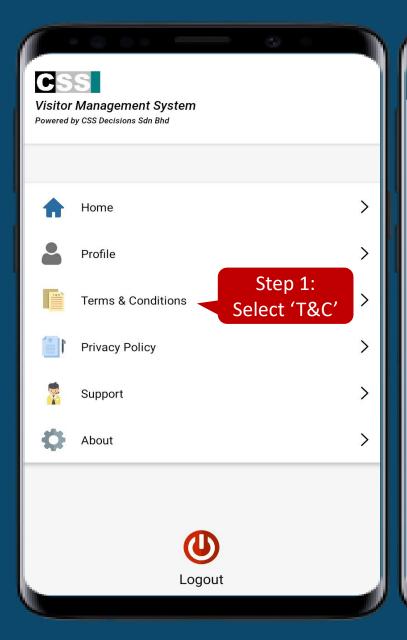


Step 1: Press 'Setting' Icon
Step 2: Select 'Profile' to view the
username and change the
password





T&C



Terms & Conditions



TERMS AND CONDITIONS FOR THE SUBSCRIPTION, ACCESS

AND USE OF CSS PRODUCTS AND SERVICES

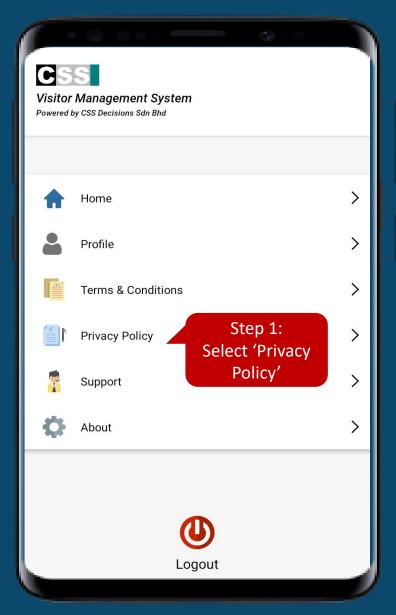
PLEASE READ THE FOLLOWING TERMS AND CONDITIONS CAREFULLY BEFORE YOU SIGN UP FOR THE SUBSCRIPTION OF SERVICE PROVIDER'S ("CSS") PRODUCTS AND SERVICES. UPON SUBMISSION OF SYSTEM SERVICE SUBSCRIPTION APPLICATION FORM AND/OR USING THE PRODUCTS AND SERVICES HEREIN, YOU ARE DEEMED TO HAVE ACKNOWLEDGED, ACCEPTED AND AGREED TO BE BOUND BY ALL THE FOLLOWING TERMS AND CONDITIONS FOR THE USE OF THE PRODUCTS AND SERVICES. CSS RESERVES THE RIGHT TO UPDATE OR REVISE THE TERMS AND CONDITIONS FROM TIME TO TIME. CSS MAY GIVE NOTICE OF SUCH AMENDMENT TO YOU AND/OR USER IN SUCH MANNER AS CSS DEEMS APPROPRIATE. CONTINUATION IN THE ACCESS OR USE OF THE PRODUCTS AND SERVICES AND THE WEBSITE SIGNIFIES ACCEPTANCE OF THE CHANGES TO THE TERMS AND CONDITIONS WITH REGARDS TO THE PRODUCTS AND SERVICES AND ITS USE.

Whereas you, full particulars of which you have provided in the System Service Subscription Application Form (hereinafter referred to as "Service Subscriber") desire to subscribe to the Products and Services.

Step 1: Select 'Terms & Conditions'
Step 2: View the CSS's Terms &
Condition.

Enjoy Viewing!

Privacy Policy



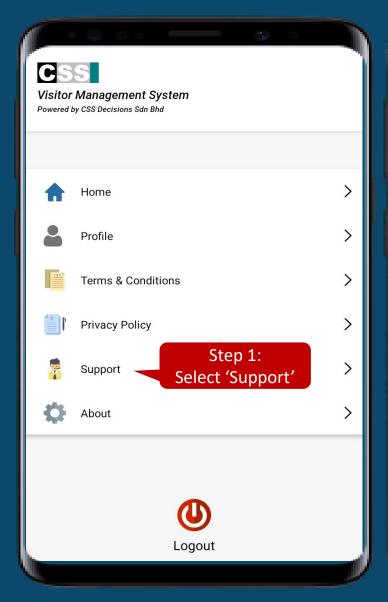


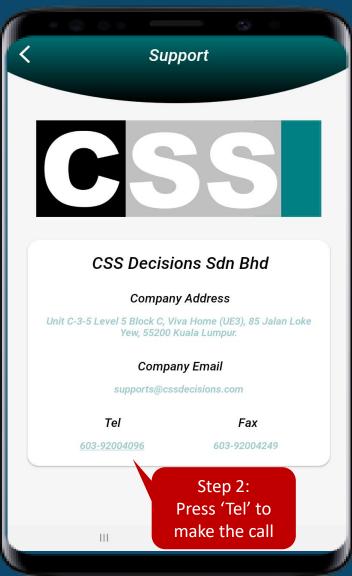
Step 1: Select 'Privacy Policy'

Step 2: View the CSS's Privacy Policy.

Enjoy Viewing!

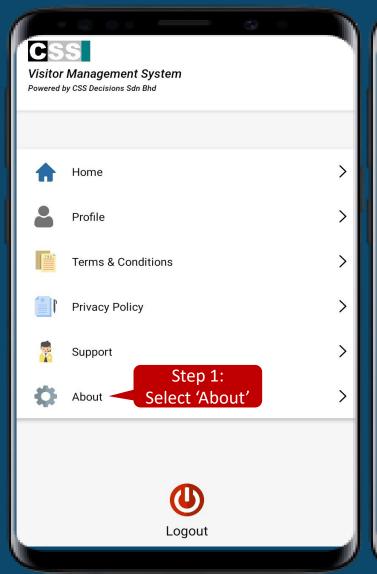
Support

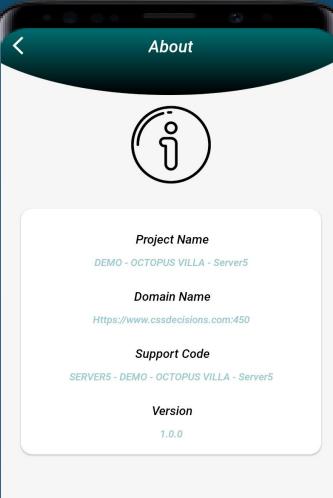




Step 1: Select 'Support'
Step 2: Press 'Tel' to direct call to CSS's support for the assistance

About





Step 1: Select 'About'

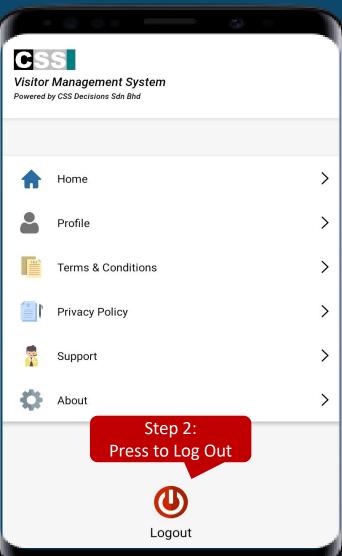
VMS's information.

Step 2: View to know more about the

Enjoy Viewing!

Log Out

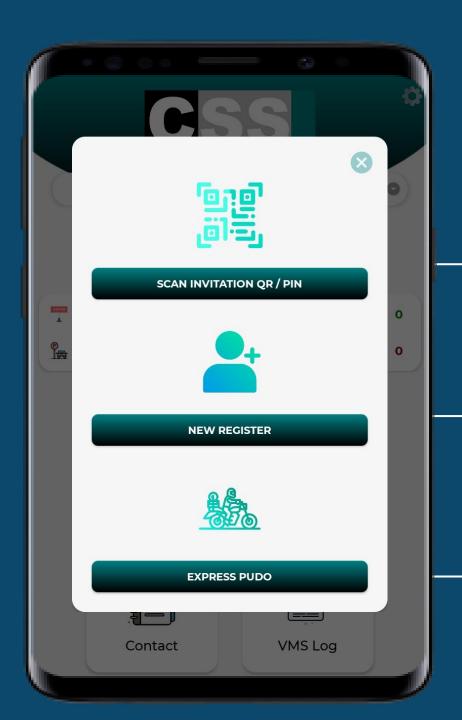




Step 1: Select 'Setting' icon
Step 2: Press the "Log Out" button to proceed
with the check out process

Check In

3 Ways To Proceed



2 ways to handle visitors check in:

* pre-register function will be active when the Klik app launch*

Option 1: Scan QR Code/ Enter PIN Code

Scan QR Code for the visitors who have been pre-registered.

Option 2: New Register

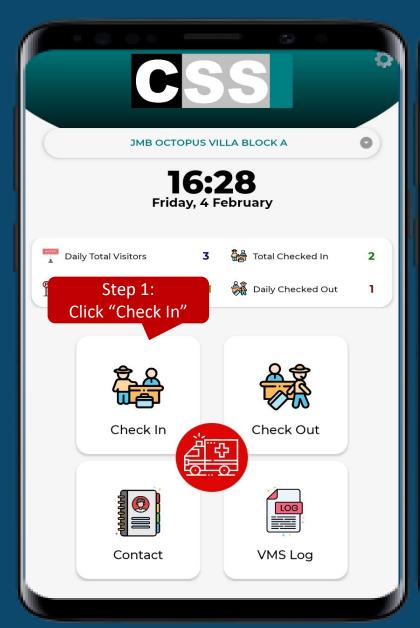
For the visitors who did not pre-register by owner, they might walk in or drive in.

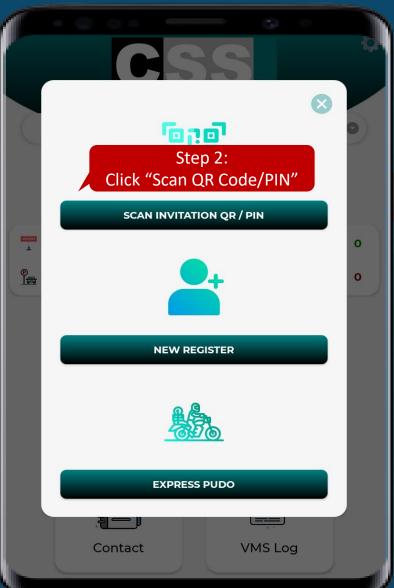
Option 3: Express PUDO

A quick registration for all type deliveries and pick up/drop off.

Scan QR Code /PIN

Pre-Register
(visitors who have received the QR code)

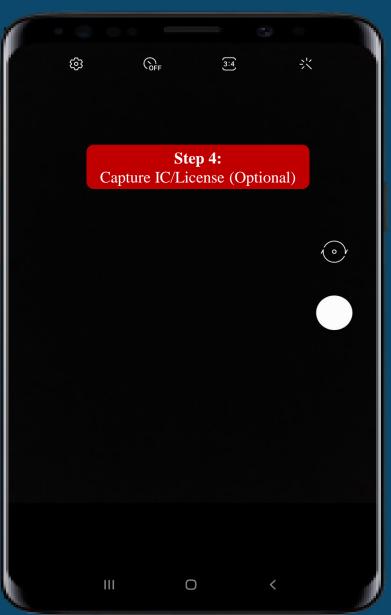




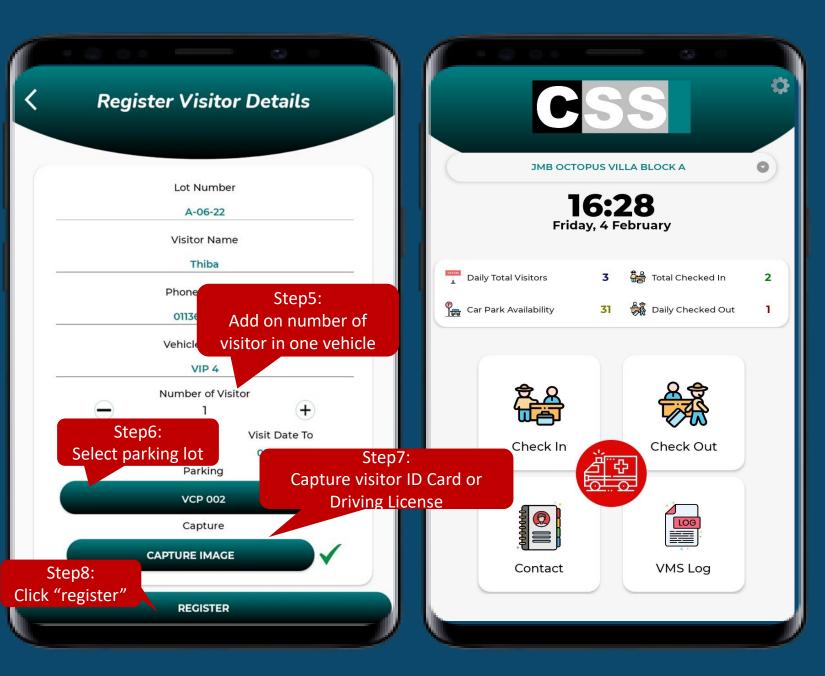
Step 1: Click "Check In"

Step 2: Click "Scan QR Code/PIN"





Step 3: Scan QR Code
Step 4: Capture IC/License
(optional)



Step 5: May add on number of visitor in vehicle

*Subject to management SOP

Step 6: Select parking lots (if available), if is not come in by vehicle can skip this step

Step 7: Capture visitor driving license or ID card.

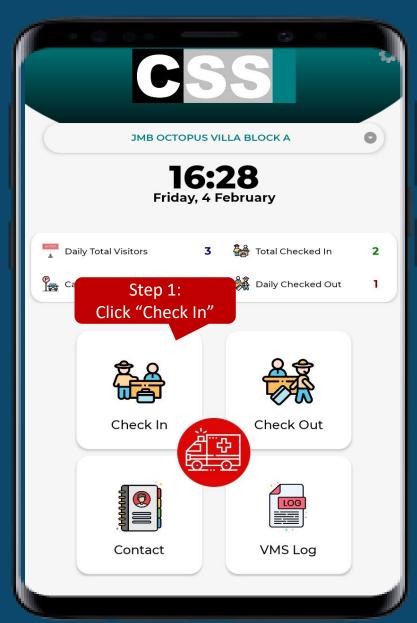
Step 8: Click "register" to proceed

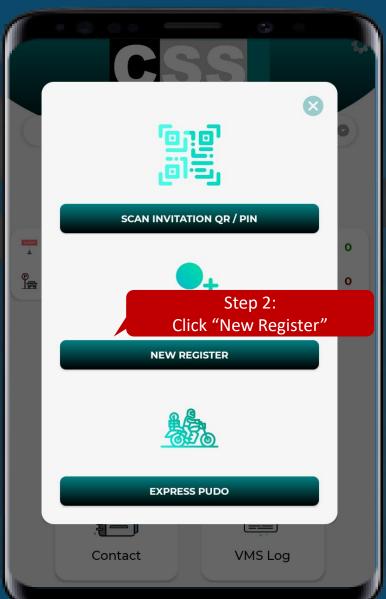
Back to main page after register success.

New Register

Walk in Register

(visitors who didn't receive the QR code)

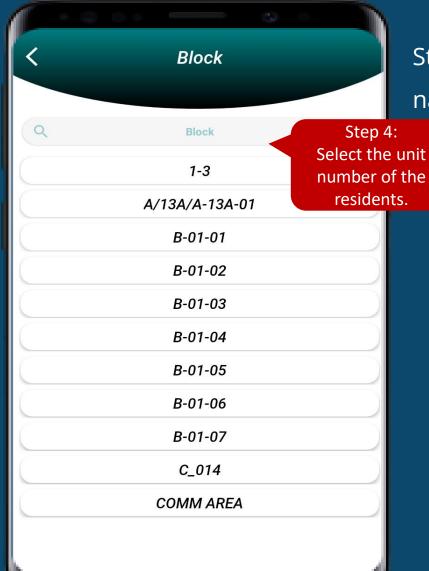




Step 1: Click "Check In"

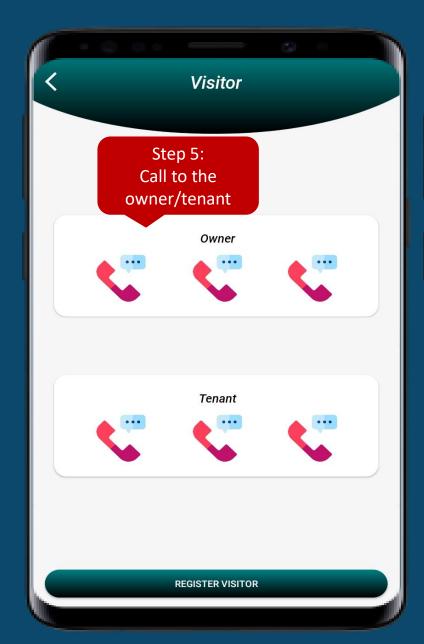
Step 2: Click "New Register"





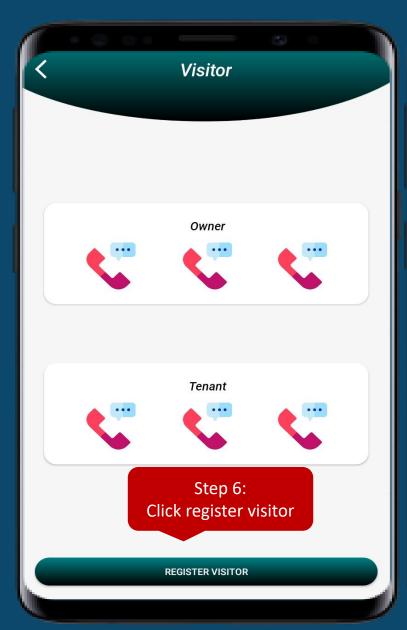
Step 3: Select the resident's block name.

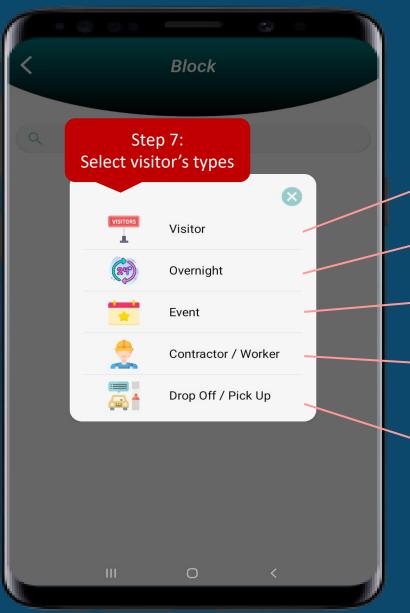
b 4: Select the unit number





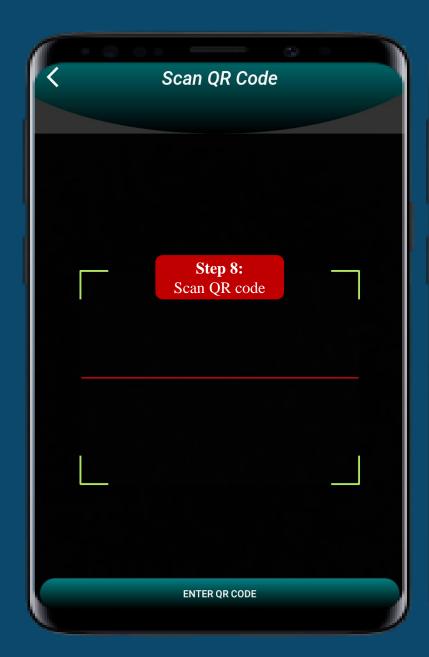
Step 5: Call to the residents

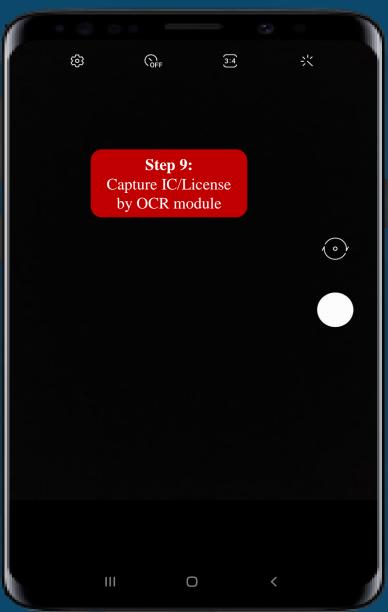




Step 6: Click "register visitor" upon resident confirmation
Step 7: Select visitor's types

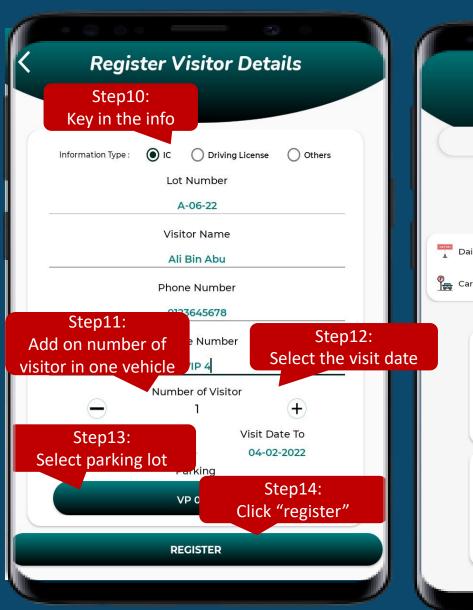
- Normal visitor. One day in and out.
- Overnight visitor. Will stay more than one night.
- Visitors who come to attend the event. Ex: Open House
- For contractor / worker who come to work.
- For bus driver/ taxi/ grab to pick up and drop off resident.

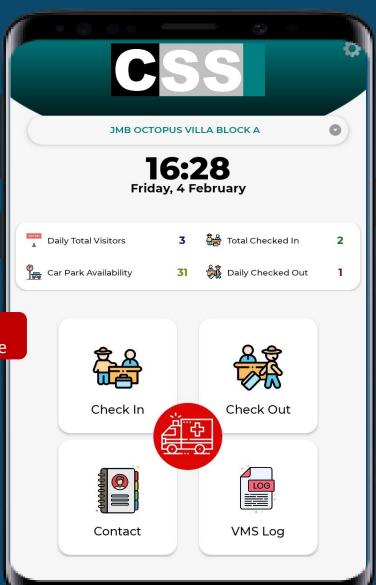




Step 8: Scan QR Code

Step 9: Capture IC/License





Step 10: Select the information type
Step 11: Key in the info (phone/vehicle number)

Step 12: Select the visit date

Step 13: Select parking lots (if

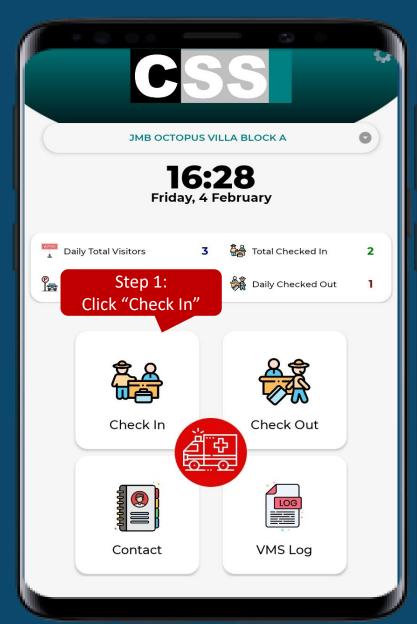
available), if is not come in by vehicle can skip this step

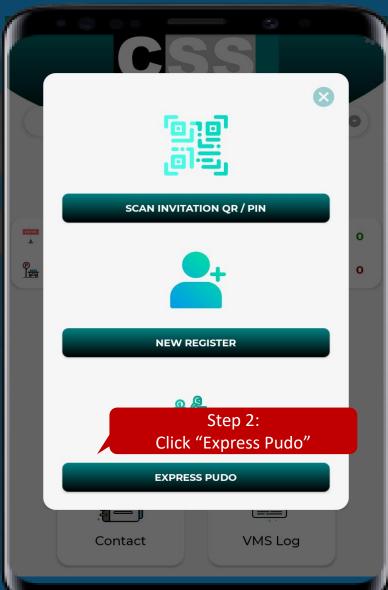
Step 14: Click "register" to proceed

Back to main page after register success.

EXPRESS PUDO

Quick registration for deliveries & pick-up and drop off

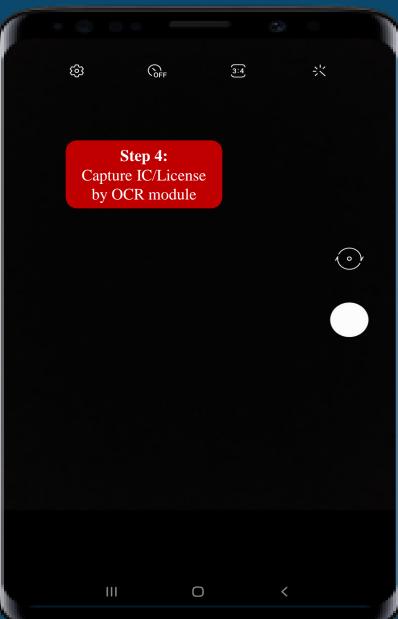




Step 1: Click "Check In"

Step 2: Click "Express Pudo"





Step 3: Scan QR Code

Step 4: Capture IC/License

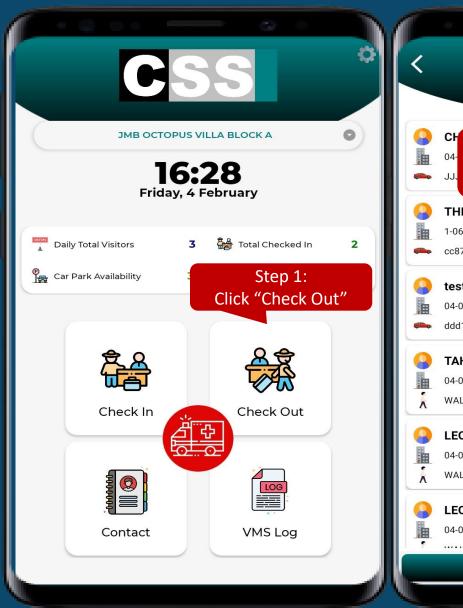


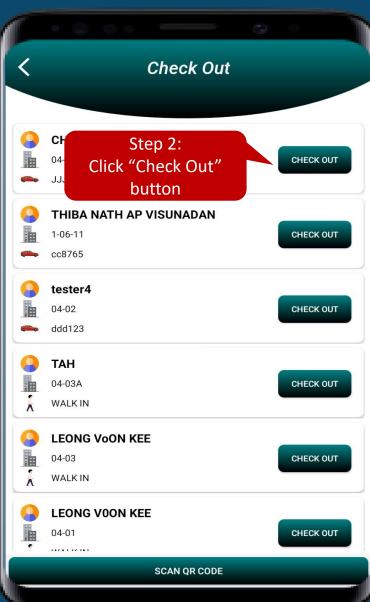
Back to main page after register success.

How To Check Out

2 ways to proceed check out

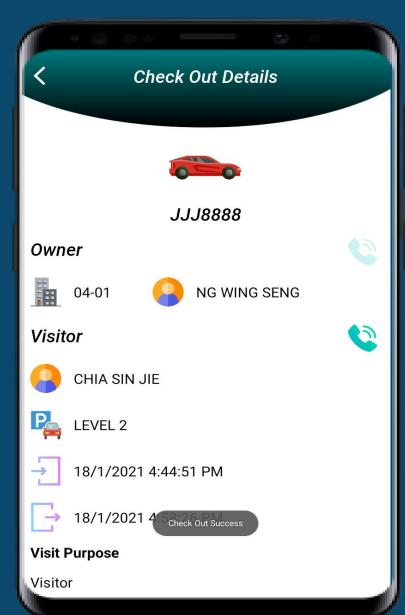
1st way – Check Out Manually

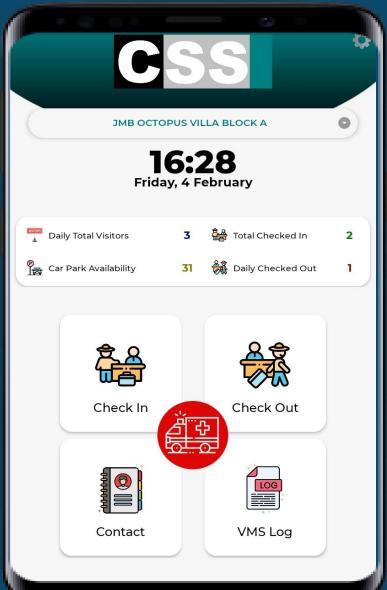




Step 1: Click "Check Out"

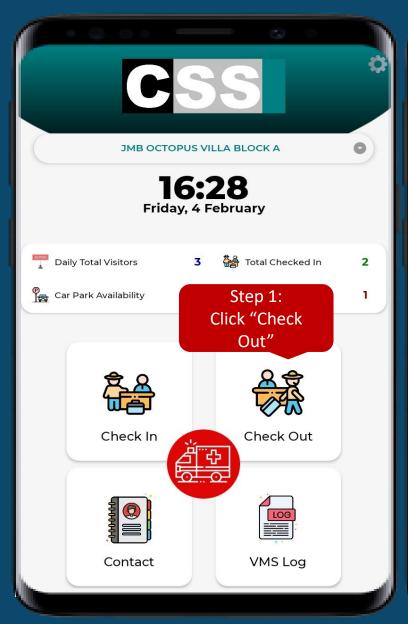
Step 2: Click "Check Out" button

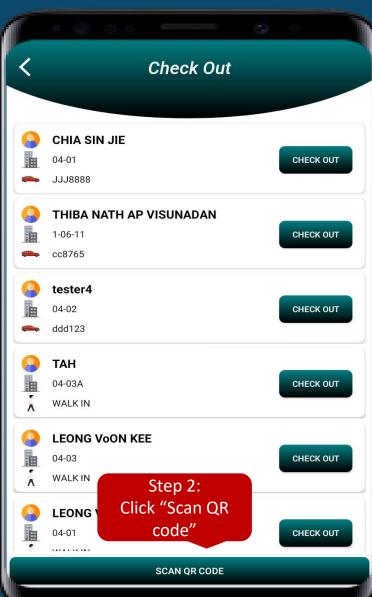




After click check out button will show "Check Out Success" and jump to main page.

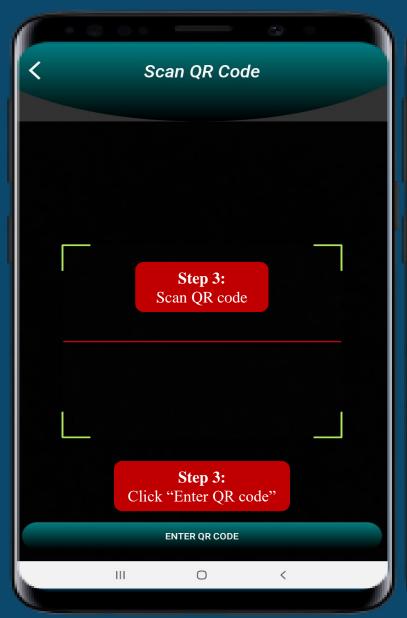
2nd way – Scan QR Code

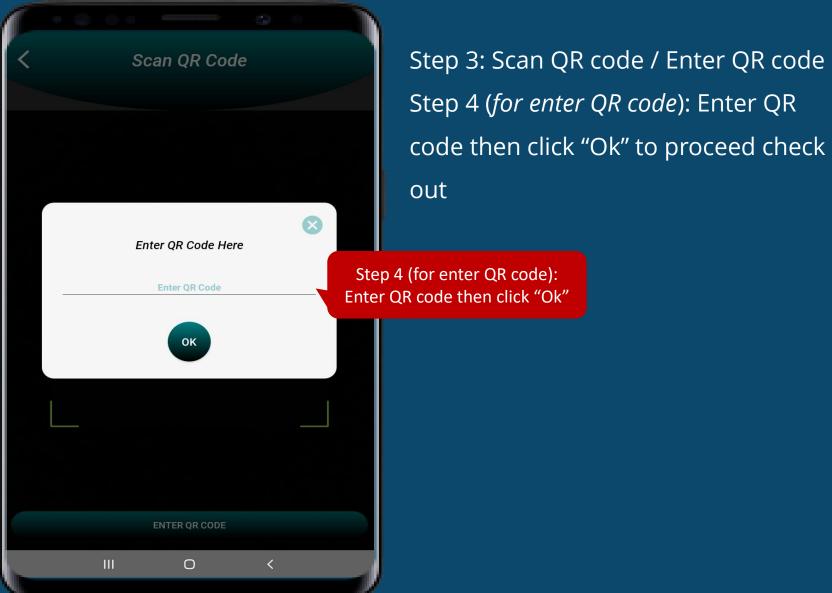


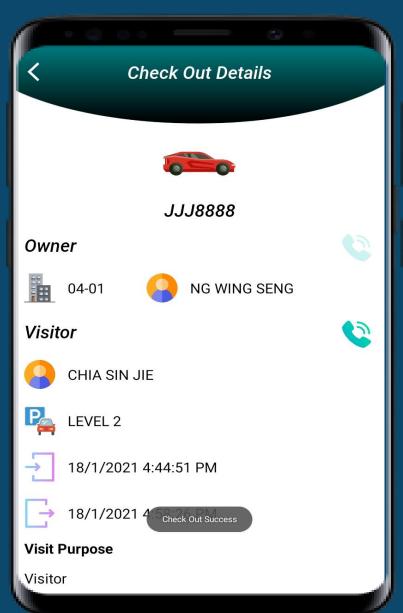


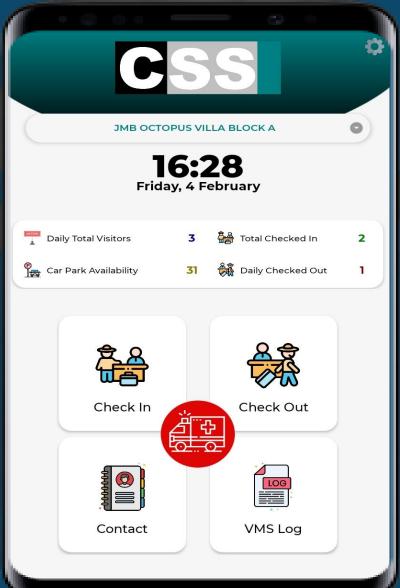
Step 1: Click "Check Out"

Step 2: Click "Scan QR code"





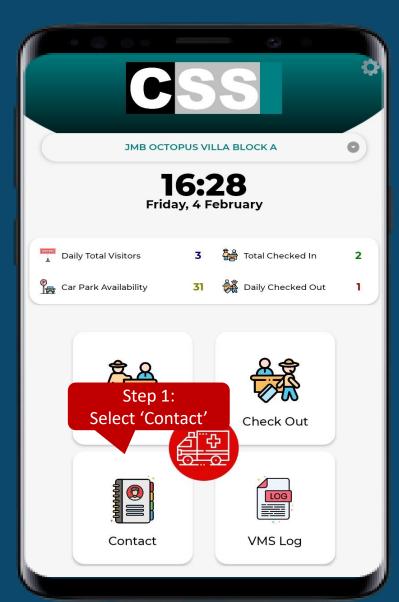


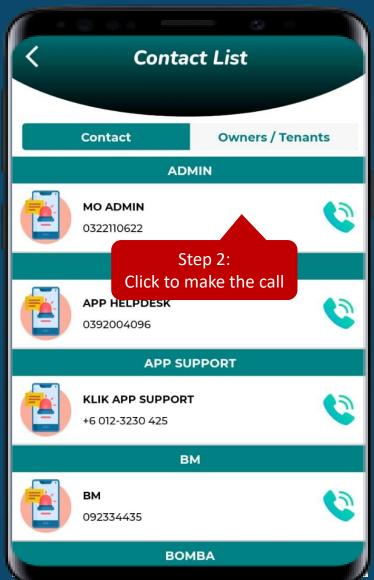


After click check out button will show "Check Out Success" and jump to main page.

Contact

To view the contact list, the guard will be able to make a call

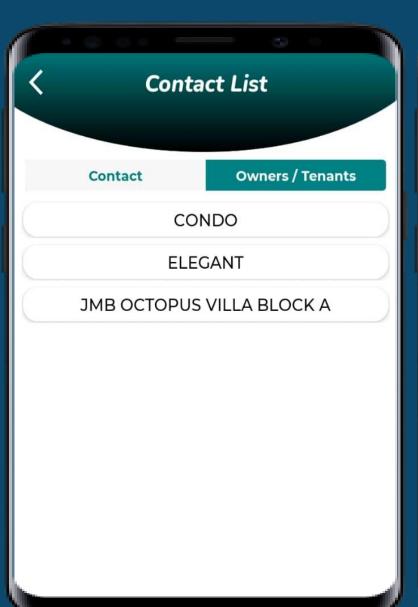


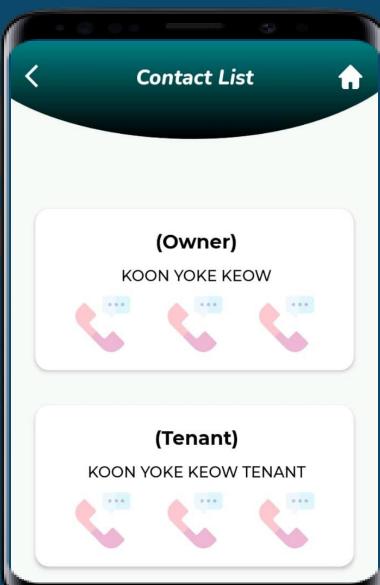


Step 1: Select 'Contact' to view the contact list

Step 2: Click the contact to make a call

The contact list is upload by the management



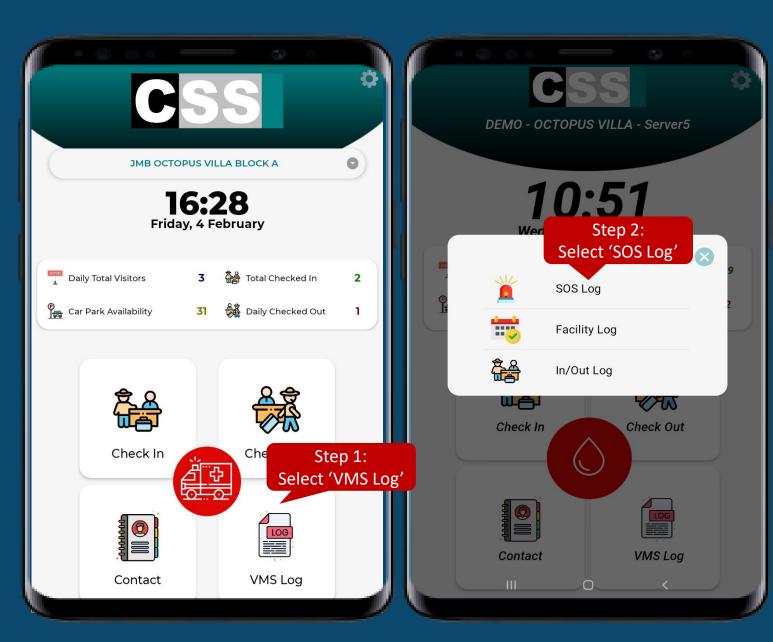


Step 2: Click the contact to make a call

VMS Log

SOS Log

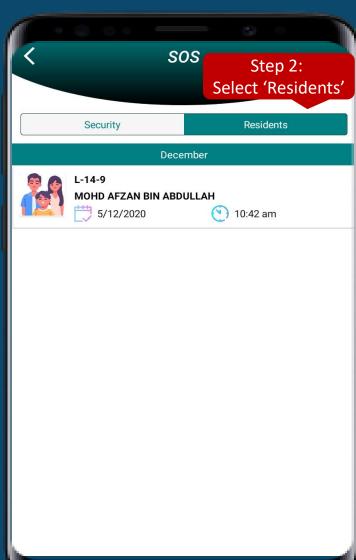
To view the SOS history



Step 1: Select the 'VMS Log'

Step 2: Select the "SOS Log"





Step 1: Select the 'Security'

-Security trigger SOS button to Residents

Step 2: Select the "Residents"

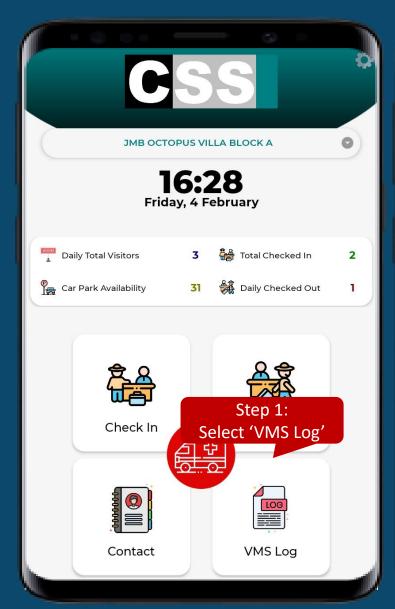
-Resident trigger SOS button to Security

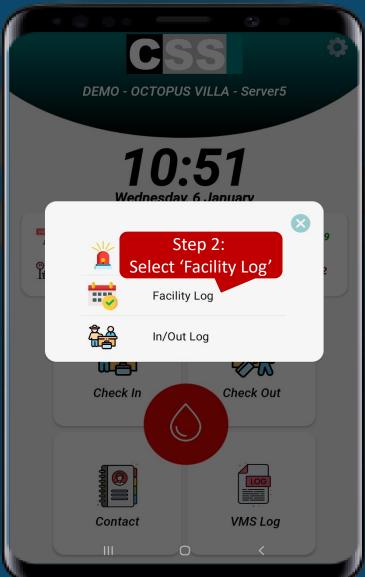
Guard

VMS Log

Facility Log

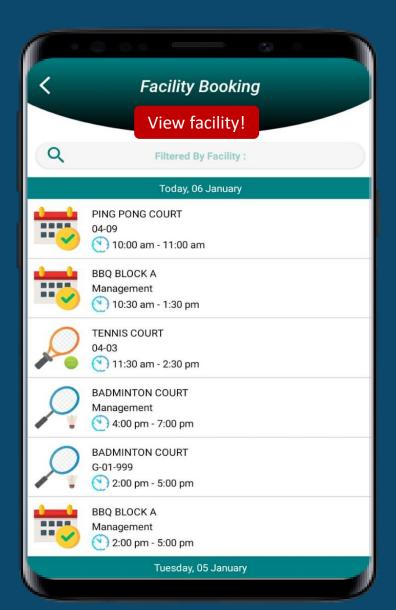
To view the facility booking history

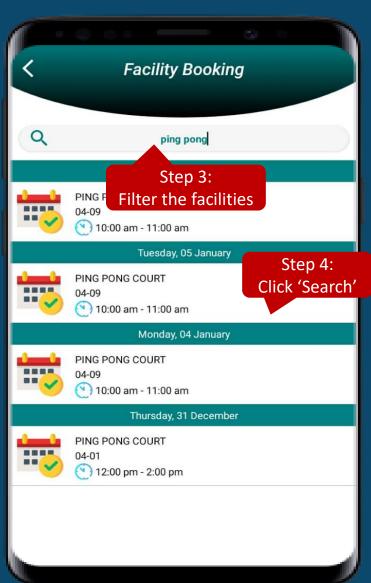




Step 1: Select the 'VMS Log'

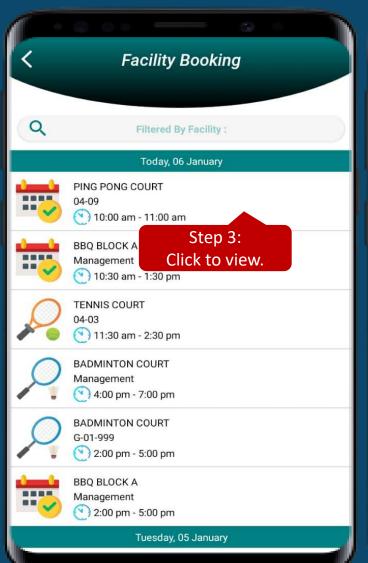
Step 2: Select the "Facility Log"

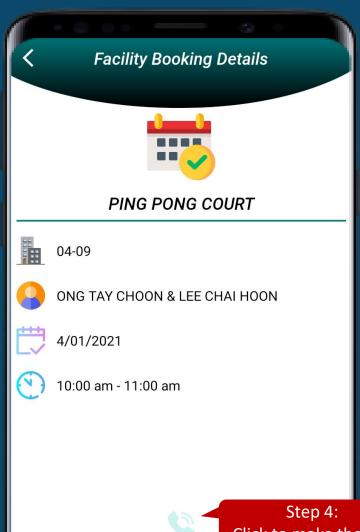




To Filter The Facility

Step 3: Type the facility 'Ping Pong' at the 'Filtered By Facilities' to filter
Step 4: Click the 'Search' icon to proceed with the search facility function





To View The Booking Details

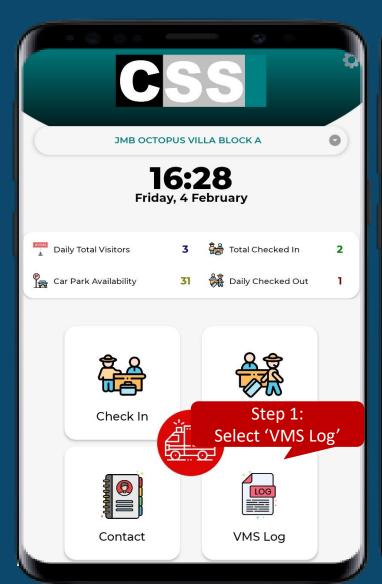
Step 3: Click to view the booking details Step 4: Click 'Contact Number' icon to make the call to the owner who make the booking

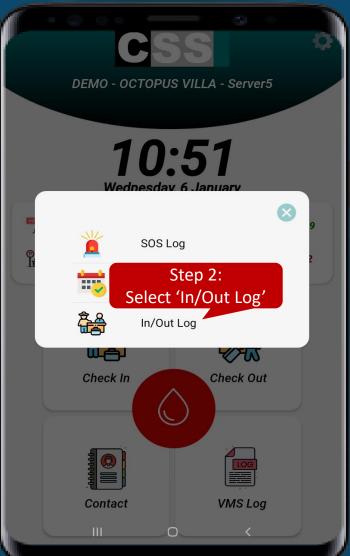
Click to make the call

VMS Log

In/Out Log

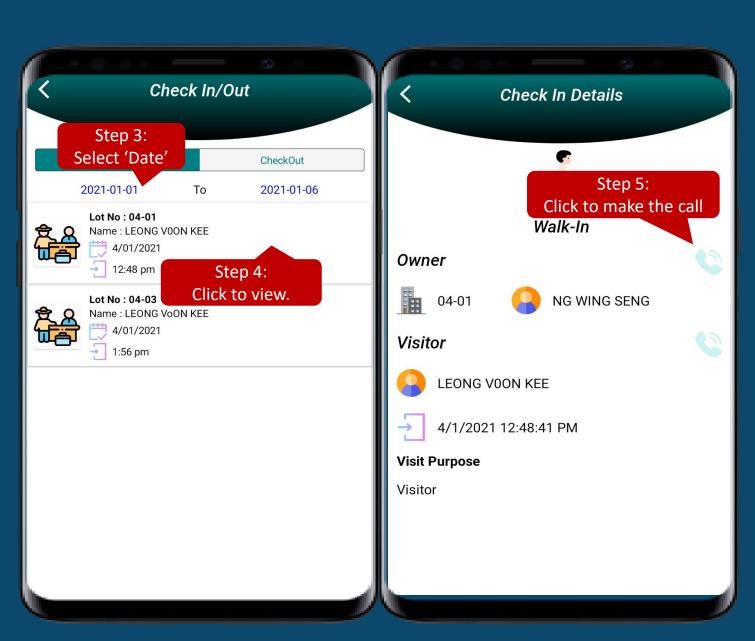
To view the check in & check out history





Step 1: Select the 'VMS Log'

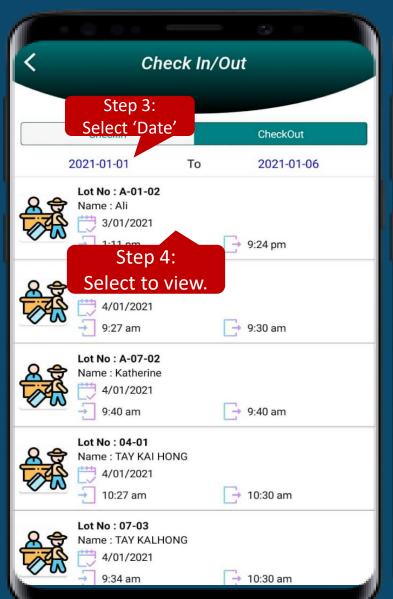
Step 2: Select the "In/Out Log"

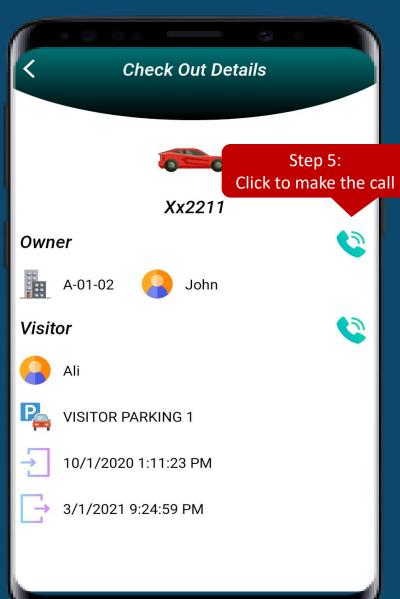


Step 3: Choose the 'Date' to view.

Step 4: Select the Check in to view the Check in details. *who already check in but haven't check out yet.*

Step 5: Click 'Phone' icon to make the call to the owner or visitor





Step 3: Choose the 'Date' to view.

Step 4: Select the Check out to view the Check out details. *who already check in and check out.

Step 5: Enjoy viewing!

Step 6: Click 'Contact Number' icon to

make the call to the owner or visitor

SOS Button

Trigger alert to residents when there is emergency event

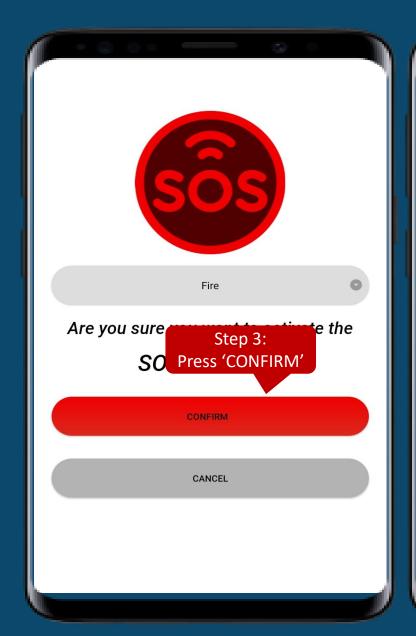


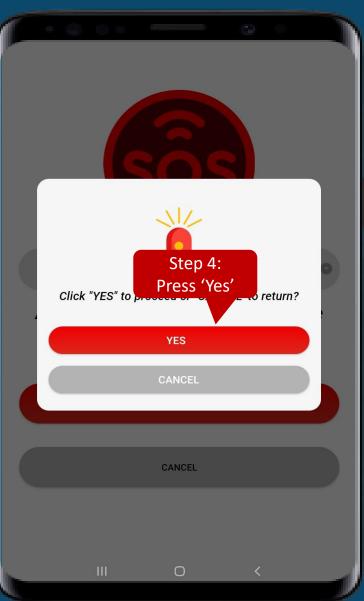


Step 1: Select the 'SOS'

Step 2: Select the emergency event, eg.

Fire





Step 1: Press the 'CONFIRM'

Step 2: Press the "Yes"

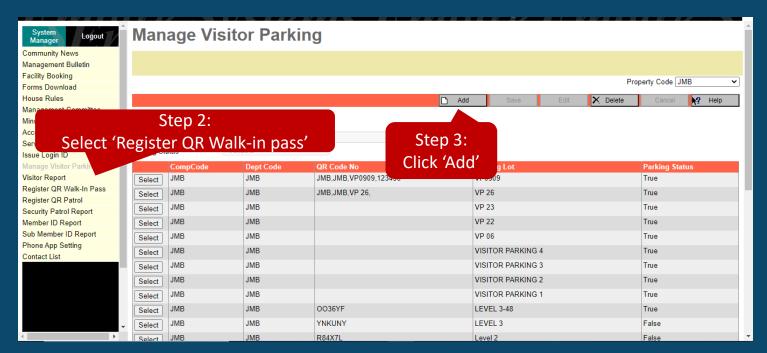
After "yes", will alert to residents via Klik app

If "no", will back to the main page

Management setup for VMS

Manage Visitor Parking





Option 1:-

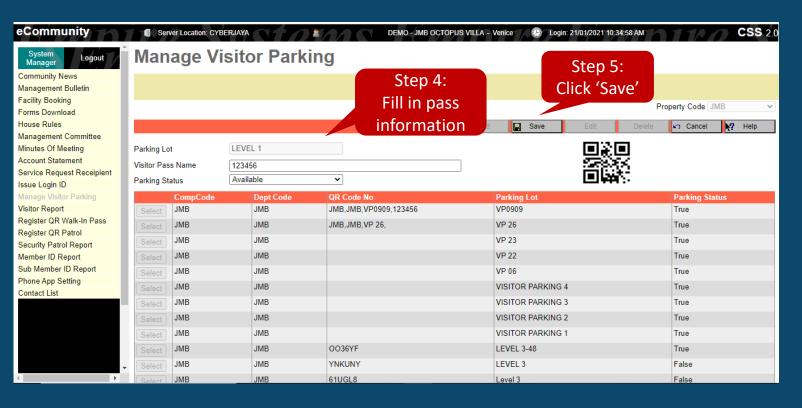
Step 1: Click 'eCommunity'

Step 2: Select 'Manage Visitor

Parking'

Step 3: Click 'Add'

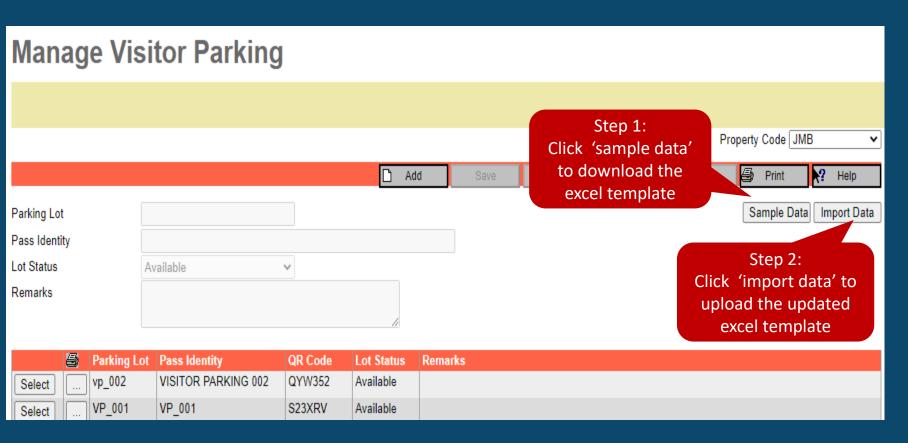
Manage Visitor Parking



Step 4: Fill in the pass information

Step 5: Click 'Save'

Manage Visitor Parking



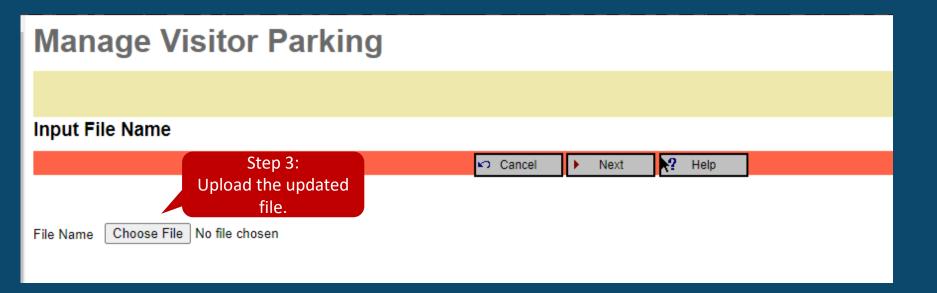
Option 2:-

Step 1: Click 'Sample Data'

*Once done update the migration excel template, do proceed with step

2

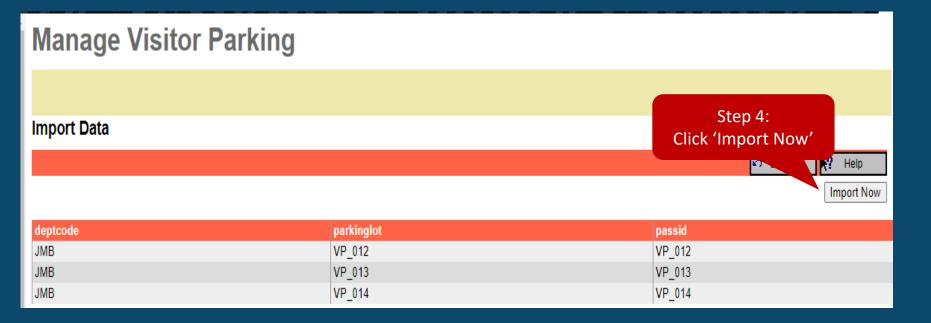
Step 2: Click 'Import Data





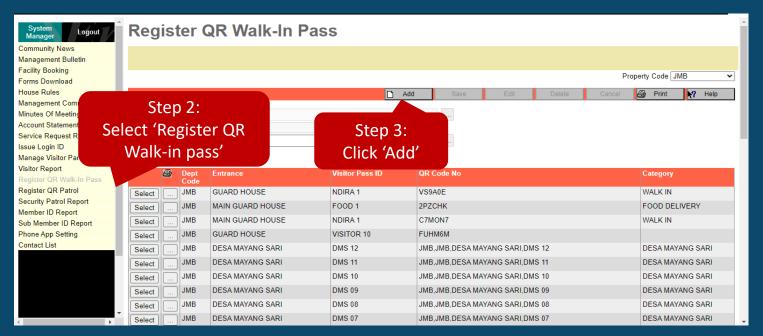
Step 3: 'Choose File'

Step 4: 'Import Now'



Register QR Walk In Pass





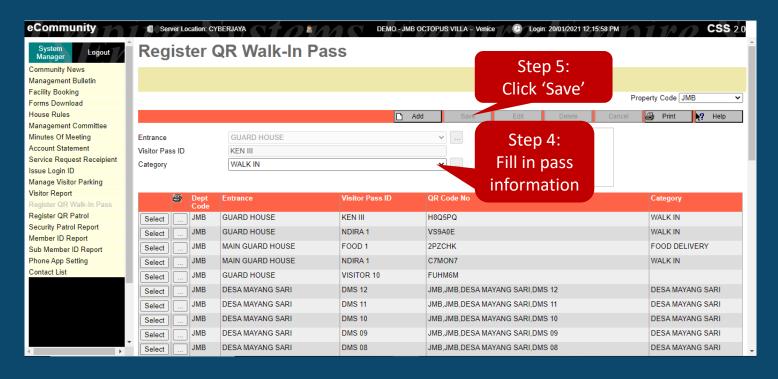
Option 1

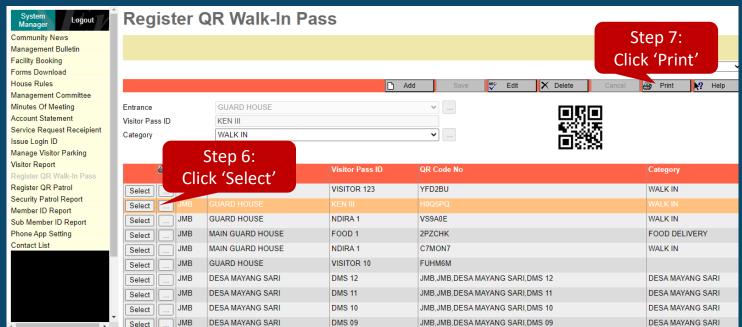
Step 1: Click 'eCommunity'

Step 2: Select 'Register QR Walk-

in Pass'

Step 3: Click 'Add'





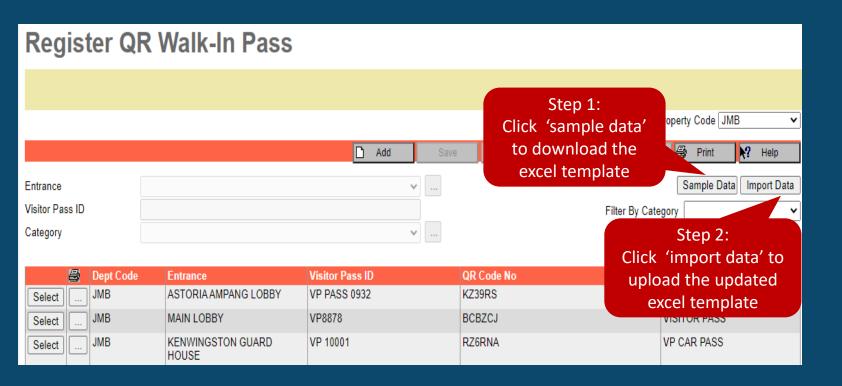
Step 4: Fill in the pass

information Step 5: Click 'Save'

Step 6: Click 'Select'

Step 7: Click 'Print'

Register QR Walk In Pass



Option 2:-

Step 1: Click 'Sample Data'
*Once done update the
migration excel template, do
proceed with step 2

Step 2: Click 'Import Data'





Option 2:-

Step 3: 'Choose File'

Step 4: 'Import Now'





Step 8: Click "Print Report"

You may choose either 'Card Size' or 'Car Pass' to print it out

*The QR Walk-In Pass need to be printed out and put in at guard house. Once visitor enter, scan it and pass to the visitor.

Sample - Car Park Pass

JMB OCTOPUS VILLA



ATTENTION

- 1. Park at your own risk.
- 2. Unauthorized parking will be clamped.

This visitor parking card must be returned to the guard house upon exit. Failing to do so will be penalized.

The management accepts no responsibility for theft, damage or other misdemeanor however caused to vehicle, equipment or content therein whilst parked in this premise. Vehicles are parked at the owner's risk.

Thank you.

JMB OCTOPUS VILLA

CAR PASS 001



Powered By:



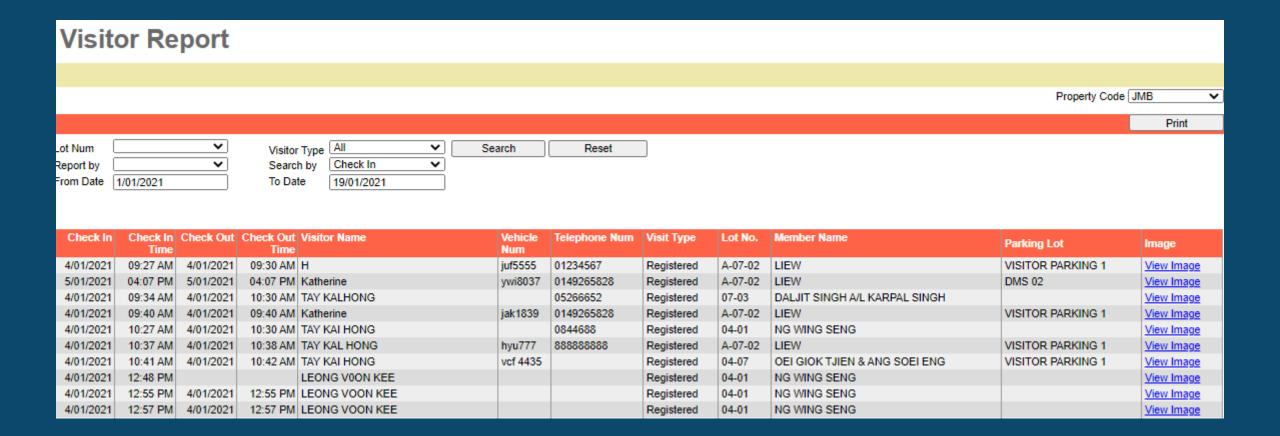
Sample Walk-in Pass





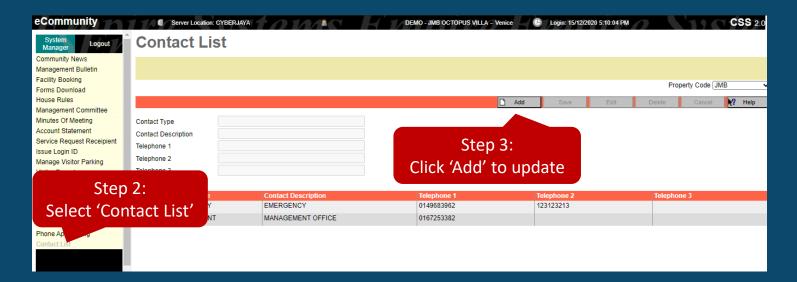


Visitor Report



Input The Contact Lists





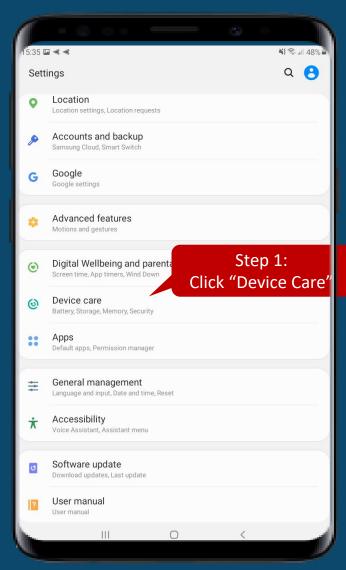
Step 1: Click 'eCommunity'

Step 2: Select 'Contact List'

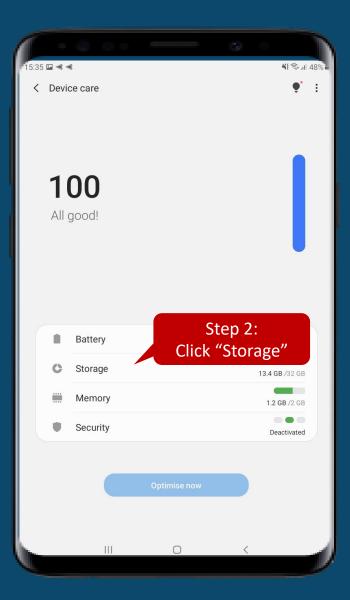
Step 3: Click 'Add' to update the contact list

How to clear storage?

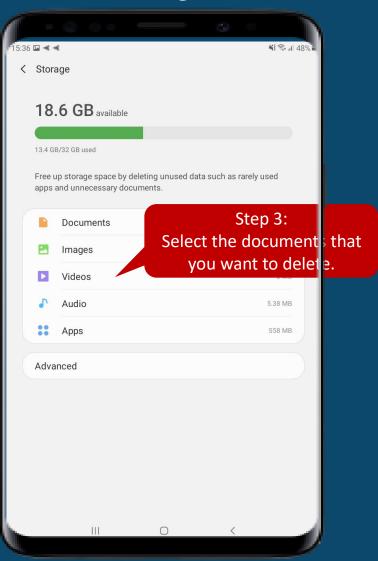
Step 1: Go to setting, click "Device Care"



Step 2: Click "storage"

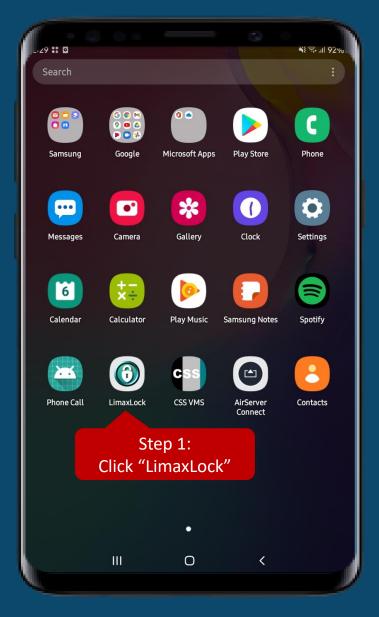


Step 3: Select the documents to delete. Ex: Images

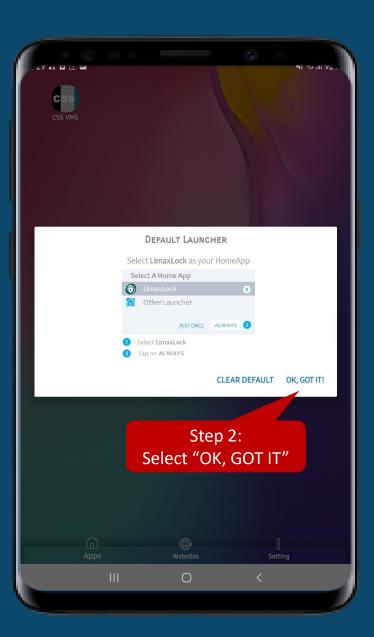


How to lock screen?

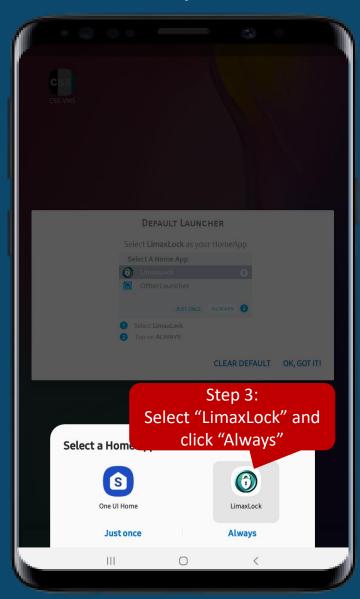
Step 1: Find "LimaxLock" and click it



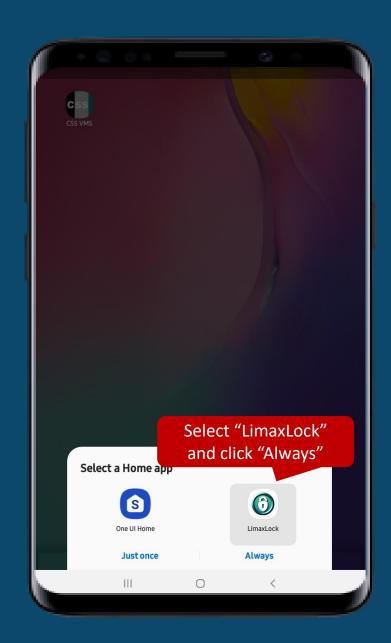
Step 2: Select "OK, GOT IT"



Step 3: Select "LimaxLock" and click "Always"







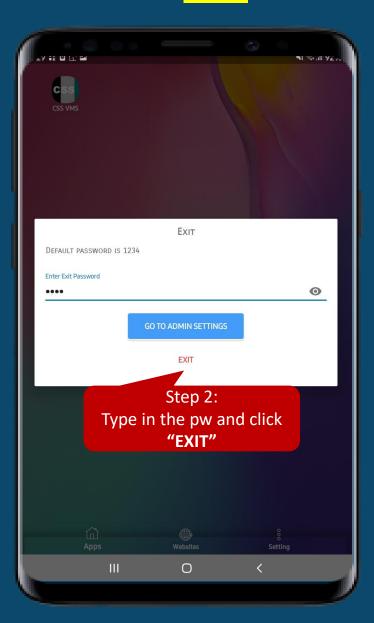


How to Exit?

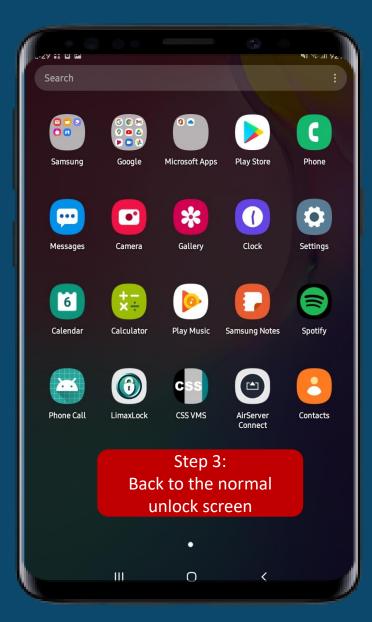
Step 1: Click "Setting" on the bottom right



Step 2: Type in the password and click "EXIT"



Step 3: It will back to the normal unlock screen





This is our CSS VMS,

YOUR SAFETY, CSS CARES!

THANK YOU