

Authorization Letter For New Sub-Merchant Account

1) This authorization letter is made as of ____/____/____ by and between **Razer Merchant Services Sdn Bhd** (hereinafter referred to as “Razer Merchant Services” or “RMS”) and _____ (hereinafter referred to as the “Sub-Merchant”).

2) The sub-merchant hereby agrees to the following:

- Authorization is given to the website/platform operator, **CSS Strata Management Sdn Bhd** @ _____ (Entity Name e.g. JMB Octopus Villa) (hereinafter referred to as the “platform operator” or “Master-Merchant”) in which the Sub-Merchant has subscribed to the platform operator’s services & an effective Master Merchant Services Agreement is in place between RMS and the platform operator (hereinafter referred to as the “Agreement”), to have full access to the Sub-Merchant’s RMS account.
- Authorization is given to the platform operator to export data, including transactions & reports, from the Sub-Merchant’s RMS account.
- Authorization is given to the platform operator to perform cancellation & refund for online transaction belonging to the Sub-Merchant.
- Authorization is given to RMS to deduct the processing charges of (x) amount of the total transacted amount before the amount is settled to Sub-Merchant’s bank account.
- Sub-Merchant settlement amount will be settled to the bank account as underneath.
- The Sub-Merchant shall indemnify, keep the platform operator indemnified and hold harmless the platform operator from and against all suits, actions, demands, losses, liabilities (whether criminal or civil), expenses and cost whatsoever arising to which the platform operator, its employees or servants may be subjected in any manner due to, arising out of or in the course of or by reason of any breach of the Agreement by the Sub-Merchant, including but not limited to, Sub-Merchant’s obligations deemed ought to be procured by platform operator under the agreement.

3) Except as set forth in any valid amendment, the agreement is unaffected and shall continue in full force and effect in accordance with its terms.

4) Sub-Merchant’s Bank information & Transaction Fee for RMS to do the settlement.

5) Settlement Period & Processing Charges (x) where applicable:-

The transactions’ payment will be settled weekly on **every Monday and Thursday or T+2** or period mutually agreed by. If the Settlement date falls on non-Business Day, it will be remitted on the next Business Day.

Preferred Sub-Merchant ID : - For sub-merchant account name - A prefix “JS” will be appended in front of the ID, e.g.: JSjagasolution - Maximum 15 characters including the prefix		
Company/JMB/MC Reg. No :		
Company/JMB/MC Name: (*Required JMB/MC certificate)		Incorporation Date:
Company/JMB/MC Address:		
Type of services :	Collection of property related fee including but not limited to Maintenance Fee and Sinking fund, Security Fee, Rental of parking lot, Access card Fee etc.	
Required sub-merchant login account credential:	[X] YES (E-mail admin login details to platform operator)	

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Office Contact:			
Office Email:			
Primary Contact: (For Transaction Notification)	PIC Name:	PIC Contact No:	E-mail Address (Primary):
Secondary Contact: (For Accounts Dept)	PIC Name:	PIC Contact No:	E-mail Address (Secondary):
Bank Name: (*Required page 1 of bank statement)			
Branch Name:			
Bank Account Number:			
Bank Address:			

Payment Channels Please mark (X) where applicable	<input type="checkbox"/> VISA/Mastercard (credit/debit card)	<input type="checkbox"/> E-wallets Online
	<input type="checkbox"/> FPX	<input type="checkbox"/> Paynet DuitNow QR
	<input type="checkbox"/> China Online Payment	

Fee Structure

Account Setup Fee:	Waived Off
Renewal Fee:	Waived Off
VISA / Mastercard	
(a) Local Card	
- Credit card	1.1%
- Debit/Prepaid card	0.8%
(b) Foreign Card	
- Credit card	2.7%
- Debit/Prepaid card	2.7%
MyDebit	0.5%
FPX B2C (per transaction):	MYR 0.60
FPX B2B (per transaction):	MYR 1.20

E-wallets Online: (a) Maybank QRPay Push Online (b) TNG Digital Online (c) GrabPay Online (d) ShopeePay Online (e) Boost Online	0.9% 1.0% 1.1% 0.9% 1.0%
Paynet DuitNow QR (National Unified QR) (a) Domestic CASA, E-Wallets (b) Foreign CASA, E-Wallets (c) Domestic Line-of Credit (Credit Card Account)	0.9% 0.9% 0.9%
China Online Payment (a) Alipay CN (b) Alipay+ (c) Alipay+ (GCASH/KAKAOPAY) (d) UnionPay (e) WeChat Pay Cross Border Online E-Wallet	1.0% 2.0% 2.4% 1.6% 0.9%

Signature with company chop:

Name: _____

Title : _____

Date : _____